



## Dear Partners,

Harper Hygienics S.A., the Polish leading manufacturer of hygienic products, in particular antibacterial ones, running its business with partners all over the world, expresses deep concern regarding the circumstances of the situation brought by the avalanche spread of the Coronavirus (COVID-19). We are aware that our first priority is to take care of the health of our employees and their family members. At the same time, one of our major goals is to maintain redundant manufacturing aimed to ensure our business partners' comfortable operating.

As we are all aware, COVID-19 is a public health concern and we are continuously monitoring every new event in all of the countries we have partners in. At the moment, we observe no present or potential changes in our business, and all local and international operations are being run as planned. Rest assured that our factory is operating at full capacity without any inconvenience. As of today, although we have no reports of infected cases among our employees or their family members in our facilities, we already are well-positioned. We are taking all of the necessary measures to avoid it and are following the prevention guidelines prepared by risk management teams. For our employees' safety, all offices, warehouses and the production plant of Harper Hygienics S.A. must follow the guide below:

Procurement and Logistics adaptation	Our procurement and Logistics Teams have optimized raw materials, chemistry and supplementary materials stocks in order to maintain redundant production. Our Quality Team provides all necessary measures in order to provide safety of raw materials that are shipped to the factory.
Internal Trainings	Our HR Team along with external organizations provides trainings regarding safety measures among employees of the factory in order to prevent diseases infiltration to the factory on the regular basis. The employees are aware of how serious the situation is and adhere to all necessary safety measures.
Disinfection	Both production and office premises are equipped with personal hygiene and disinfection agents. All the facilities of the factory are disinfected on the regular basis by our trusted partner. The management of Harper Hygienics S.A. has implemented all necessary instructions and procedures that allows the company to satisfy the highest hygiene requirements. In particular, all the transport vehicles are disinfected at arrival.
Travel Restrictions	All the international business trips along with all the customers' visits to our production facilities and offices are suspended until there is no danger.

We remain committed to serving our partners and will continue to monitor the situation closely and keep you updated in case of any unfortunate situation occurs.

We also would like to take this opportunity to thank you once more for the trust that you have shown us all over these years. We remain at your disposal for any additional information.

Sincerely yours,

Dmitrij Kostojanskij, President of the Management Board

Andrzej Kowalski, Member of the Management-Board, CFO